

Quality Policy Statement

Quality Management System ISO 9001:2015



Graham Hart (Process Technology) Limited are dedicated and committed to managing its business risks and opportunities in a manner which ensure quality and meets the requirements of interested parties.

We are fully committed to comply with the requirements of the ISO 9001:2015, International Standard and to continuously improve the effectiveness of our Quality Management System.

This policy provides a framework for establishing and reviewing our quality objectives. These objectives are implemented through management programmes and focus on:

- The effective resource management of all processes to achieve 100% On-Time In-Full (OTIF) delivery of all services.
- The design and manufacture of equipment that conforms to customer, Code and legal requirements.

The Managing Director has overall responsibility for the implementation of this policy. The Technical Director acts as the company's Quality Management Representative.

This policy is communicated to all employees and suppliers to ensure that they fully understand how they contribute to the effective implementation of the company's Quality Management System.

This policy is consistent with our Environmental and Health & Safety policies and is available to customers, suppliers, subcontractors, visitors and to the general public on request. It will be reviewed annually for continuing suitability during formal management reviews.

Full facilities are afforded to customer's representatives and approving organisations in carrying out any assessment of our Quality Management System operation.

Chris Hart

Managing Director

Date: 12/01/2026

